

**#MHCChopelives** 



Commission de la santé mentale du Canada

Tune nouvelle façon de mesurer le rétablissement : Mesure de résultats de rétablissement personnel

# Guide de référence pour des pratiques axées sur le rétablissement



la santé mentale du Canada



Le Guide de référence a été publié en juin 2015 afin de fournir un document complet pour comprendre la pratique axée sur le rétablissement et promouvoir une application cohérente des principes axés sur le rétablissement dans l'ensemble du Canada.



# Six dimensions de la pratique axée sur le rétablissement

- 1. Promouvoir une culture et un langage empreints d'espoir et d'optimisme
- 2. Le rétablissement, par et pour la personne
- 3. Le rétablissement se produit dans le contexte de la vie
- Répondre aux besoins diversifiés de toute personne vivant au Canada
- 5. Travailler avec les Premières Nations, les Inuits et les Métis
- 6. Le rétablissement passe par la transformation des services et des systèmes



Commission de la santé mentale du Canada

# Présentatrices



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professeure adjointe, département des sciences professionnelles et de l'ergothérapie, faculté de médecine, <u>UBC</u>



### Mimi Rennie,

gestionnaire du programme des services par les pairs de la division Vancouver-Fraser de l'Association canadienne pour la santé mentale



## Mesurer le rétablissement

# Présentation de la mesure des résultats du rétablissement sur le plan personnel (MRRP)

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<sup>5</sup>Association canadienne pour la santé mentale (ACSM), Vancouver-Fraser, C.B.







# Objectifs

- 1. Discuter des difficultés antérieures pour mesurer le rétablissement dans un contexte canadien.
- 2. Résumer l'élaboration et la mise à l'essai de la MRRP.
- 3. Expliquer comment fonctionne la MRRP.
- 4. Discuter de la façon dont elle a été utilisée jusqu'à maintenant.
- 5. Discuter des pistes d'avenir!!!







# Conflits d'intérêts

• Nous n'avons aucun conflit à déclarer.





# Remerciements

- Instituts de recherche en santé du Canada
- Centre de toxicomanie et de santé mentale
- Université de la Colombie-Britannique
- Université de Toronto/Université McGill/Université Queen's/Université du Manitoba
- Granville Youth Health Centre/St. Paul's Hospital/Vancouver Coastal Health
- YMCA
- CAMH Vancouver-Burnaby
- CAMH-Toronto
- Island Health
- Terry Krupa, Bonnie Kirsh, Kwame McKenzie, Stefan Cano, Jack Stenner, William Fisher, Zachary Durisko, Sean Kidd, Catherine Backman, William Honer, Bill MacEwan, Steve Mathias, Donald Patrick, Todd Edwards, Susan Bartlett, Michael Anhorn, Regina Casey, Mimi Rennie, Anthony Bailey, Howard Choodos, Stephen Epp, Jeff Massey, William Fisher, Josh McGrane, Matthew Chow, Sarah Irving, Eric Latimer, Bonita Varga, Tom Ehmann, Freddy Hehewerth









### Contexte: La maladie mentale au Canada

- Touche environ 6,7 millions de Canadiens<sup>1</sup>
- Entraîne une diminution de la productivité dans le milieu de travail et engendre des coûts directs pour le système de soins de santé de plus de 50 milliards de dollars<sup>1,2</sup>.
- Vivre avec une maladie mentale grave peut réduire l'espérance de vie de près de 25 ans.<sup>3</sup>
  - Taux élevés de maladies chroniques comme le diabète, l'obésité, les maladies cardiaque et les maladies respiratoires.
  - Vulnérabilité à l'itinérance, au chômage et à la consommation d'alcool.





# Contexte : Désinstitutionnalisation













# Transformation de la santé mentale













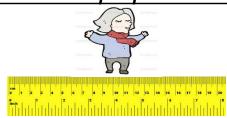






## Le problème du rétablissement

- Résultat le plus ciblé en santé mentale
  - Traitement individuel
  - En groupe
  - Réforme du système
- Écart important dans la clarté conceptuelle du rétablissement et manque de mesures valides qui peuvent saisir le résultat.









# La MRRP







# L'étude de la MRRP

### Objectif global :

• Évaluer les besoins en matière de rétablissement sur le plan personnel des Canadiens qui souffrent d'une maladie mentale grave et qui reçoivent des services de consultations externes communautaires en santé mentale.

### Objectifs précis

- (i) Décrire le profil de rétablissement sur le plan personnel d'un échantillon de patients externes canadiens.
- (ii) Évaluer la mesure selon laquelle toute l'étendue du rétablissement est couverte par les échelles d'évaluation existantes.
- (iii) Élaborer une mesure adaptée à l'objectif visé pour couvrir toute l'étendue du rétablissement et orienter les soins.







# Comment peut-on mesurer le rétablissement?

Clinical Psychology Review 33 (2013) 1082-1095



Contents lists availab

Clinical Psych

# Instruments for measuring mental health re

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- b Health Services Research Center, Department of Family and Preventive Medicine, University of C
- Compartment of Psychiatry, Yale University School of Medicine, 319 Peck Street Building One, Nev
- d Department of Psychiatry, University of California San Diego, 9500 Gilman Drive #0994, La Jolle

# Measures of Personal Recovery: A Systematic Review

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#### HIGHLIGHTS

PSYCHIATRIC SERVICES ♦ ps.psychiatryonline.org ♦ October 2013 Vol. 64 No. 10

- This review identifies instruments of mental health recovery
- We discuss their: Psychometric properties, Ease of administration, Service-user involvement.
- Recommendations for the assessment of mental health recovery are provided.

#### ARTICLE INFO

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#### ABSTRACT

Persons in recovery, providers, and policymakers alike are advocating for recovery-oriented mental health care, with the promotion of recovery becoming a prominent feature of mental health policy in the United States and internationally. One step toward creating a recovery-oriented system of care is to use recovery-oriented outcome measures. Numerous instruments have been developed to assess progress towards mental health recovery. This review identifies instruments of mental health recovery and evaluates the appropriateness of their use including their psychometric properties, ease of administration, and service-user involvement in their development. A literature search using the Medline and Psych-INFO databases was conducted, identifying 21 instruments for potential inclusion in this review, of which thirteen met inclusion criteria. Results suggest only three instruments (25%) have had their





 Table 1: Summary of analyzed scales

Scale	Abbr	Description
	******	
The Questionnaire about the Process of Recovery	QPR	The QPR is a 25-item self-report questionnaire. The QPR possesses internal consistency, construct validity and reliability. <sup>24</sup>
The Recovery Assessment Scale	RAS	The RAS is a self-report instrument with 41 items scored on a 5-point Likert scale. Item statements were developed from analysis of consumer testimonies relating to recovery. Respondents report the degree to which they agree (e.g., 1 strongly disagree, 5 strongly agree) with each statement. Satisfactory test-retest reliability ( $\alpha$ =.88) and internal consistency (Cronbach's $\alpha$ =.93) have been reported. <sup>21</sup> The original 41 RAS items are listed in Appendix B.
The Illness Management and Recovery Scale	IMR	The IMR is a 15-item self-report measure of self-management and pursuit of recovery goals. The IMR has adequate internal reliability ( $\alpha$ =.72) and good test-re-test reliability ( $\alpha$ =.81). <sup>23</sup>



# Échelles du rétablissement

Échelle d'évaluation du rétablissement (EER), Questionnaire sur le processus de rétablissement (QPR), Échelle de rétablissement par la gestion de la maladie (ERGM)

Indice Herth Hope (HH), échelle de la dépression CES-D, échelle de la maîtrise

































# Profil – Étape 1 (n = 982):

### Niveaux élevés

- Espoir
- Motivation
- Sentiment d'habilitation personnelle
- Accent sur les buts

### **Niveaux faibles**

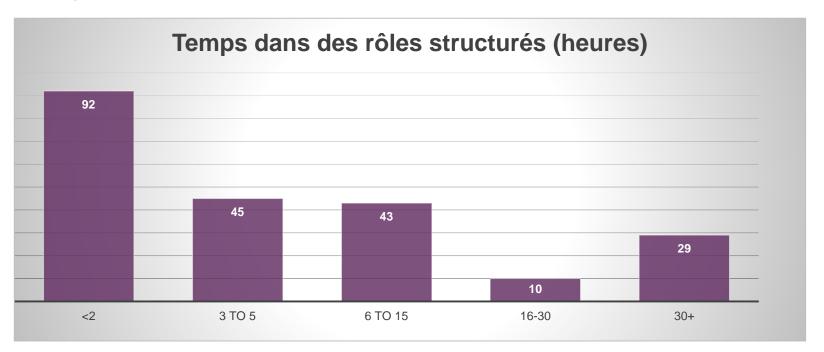
- Connexion
- Contribution à la collectivité
- Sentiment d'appartenance à la société
- Participation à l'emploi (9 %)
- Qualité de vie







# Temps dans des rôles structurés : Toronto (n = 224)

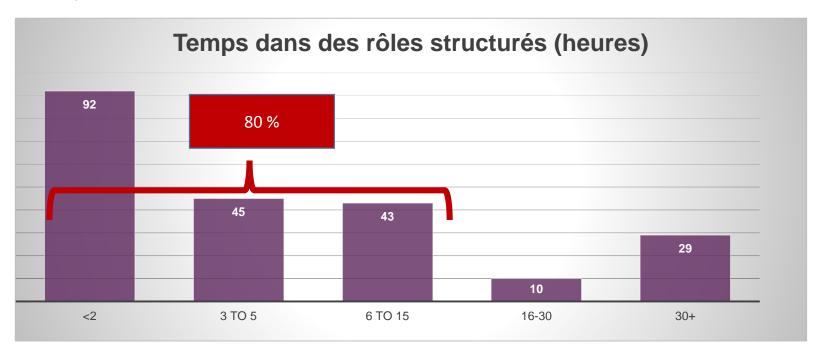








# Temps dans des rôles structurés : Toronto (n = 224)

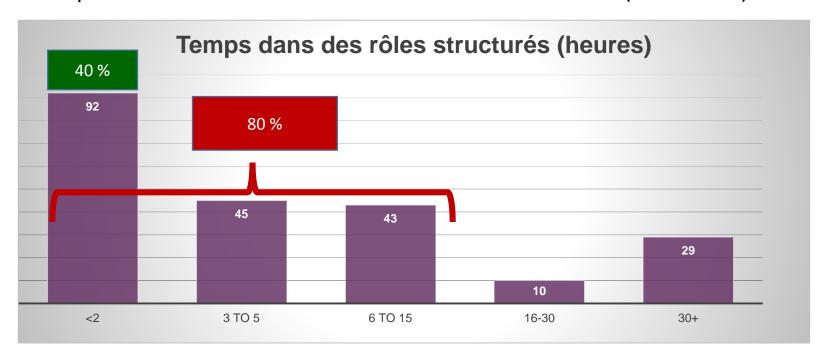








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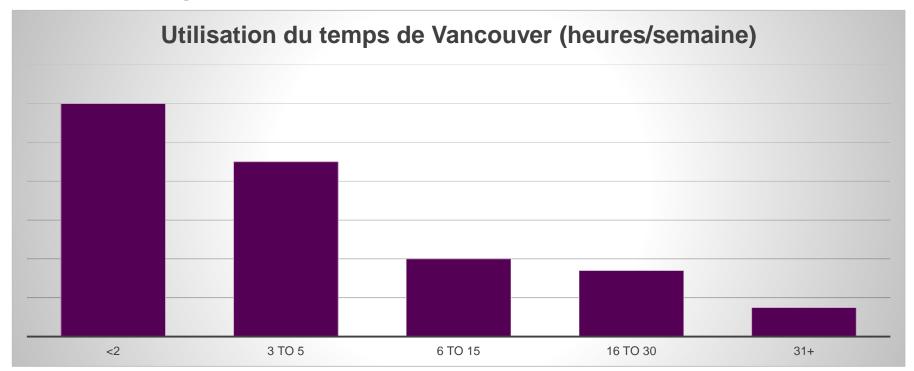








# Premier regard sur Vancouver (n = 658)

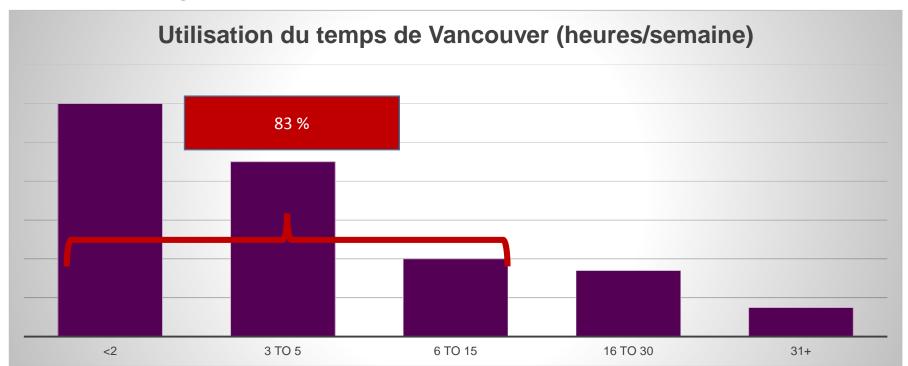








# Premier regard sur Vancouver (n = 658)

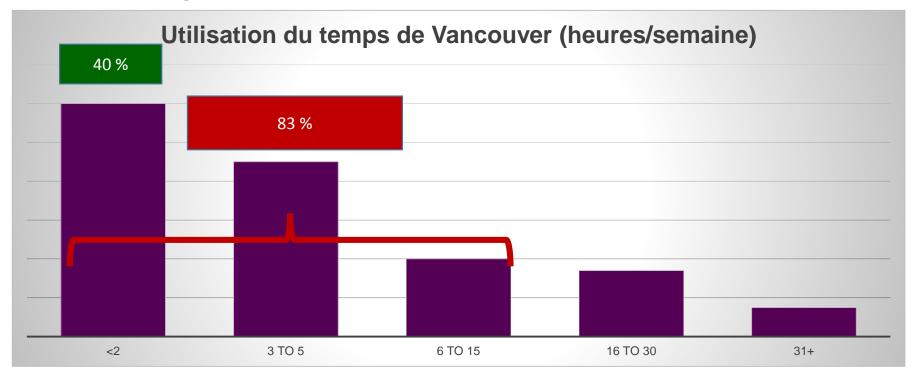








# Premier regard sur Vancouver (n = 658)









### REVOIR La maladie mentale au Canada

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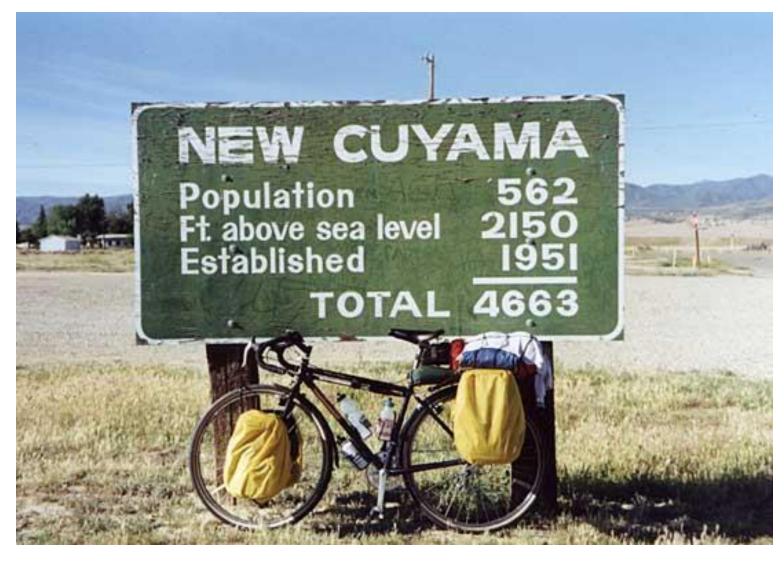




Qu'est-ce que la mesure????













## Échelles d'évaluation et mesure

■ Les échelles d'évaluation devraient être élaborées à partir de définitions conceptuelles claires pour s'assurer qu'une théorie conceptuelle substantive

détermine leur contenu.

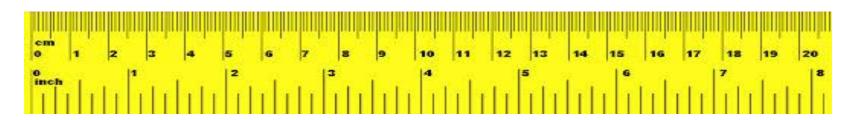


Une théorie conceptuelle...

... est <u>l'histoire que nous racontons sur ce que cela veut dire</u> de descendre et de monter sur l'échelle pour une variable d'intérêt (p. ex. température, aptitude à la lecture, mémoire à court terme). Par exemple, pourquoi ces éléments sont-ils dans cet ordre sur la carte des éléments? Cette histoire évolue alors que les connaissances augmentent au sujet du concept (p. 308).

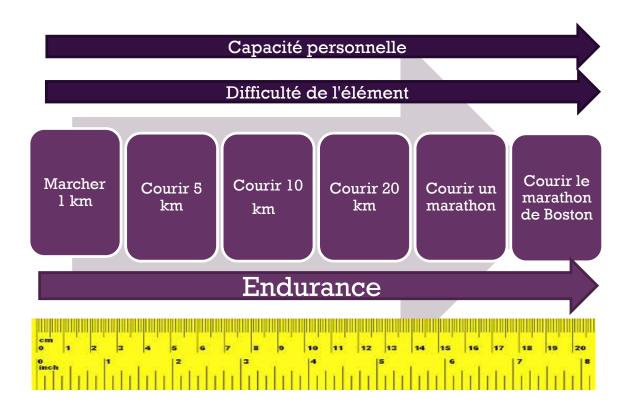
Stenner, A., Burdick, H., Sandford, E., et Burdick, D. How accurate are Lexile text measures? J Applied Measurement, 2006; 7: 307-322.





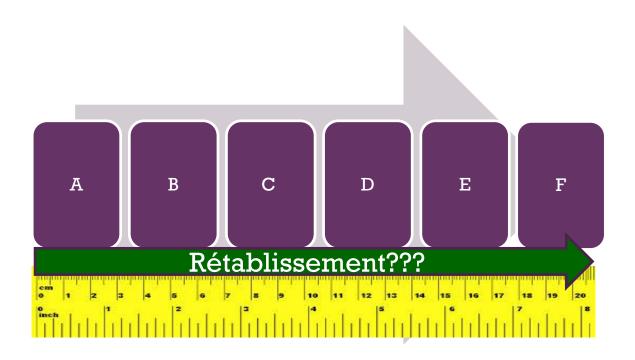


### Ordre naturel des éléments

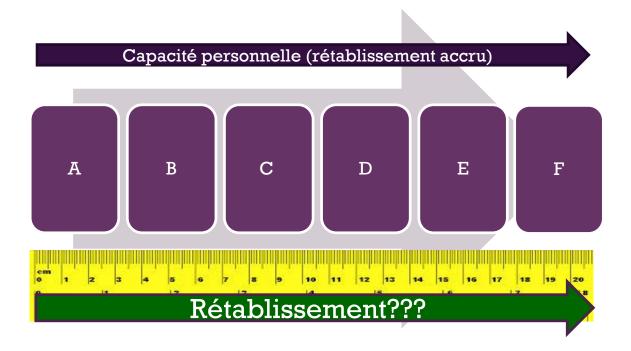




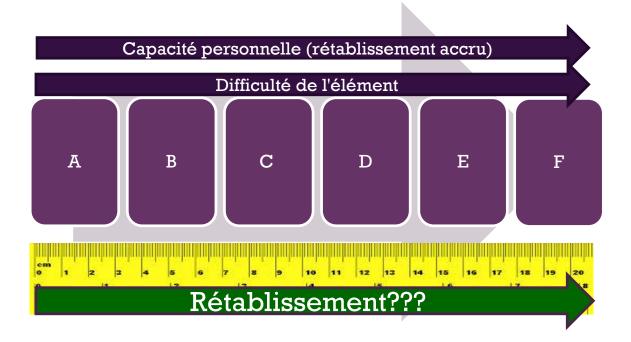
# Rétablissement



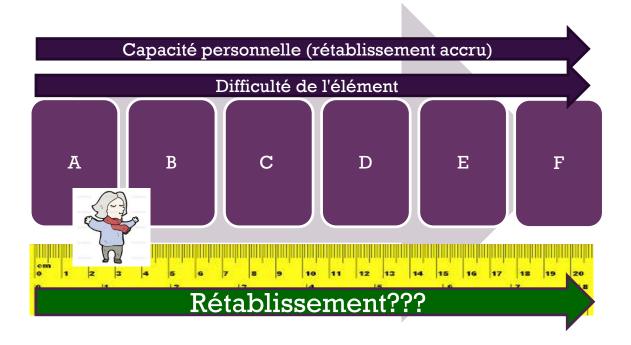
## Rétablissement



## Rétablissement

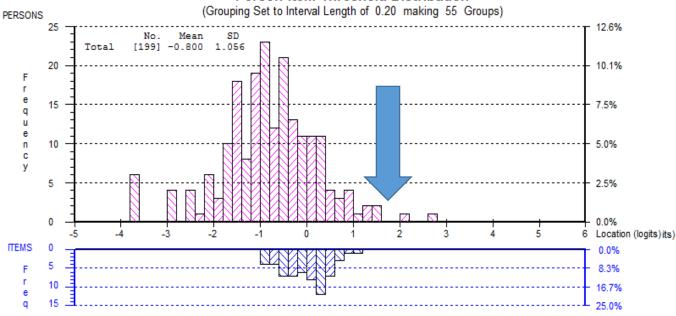


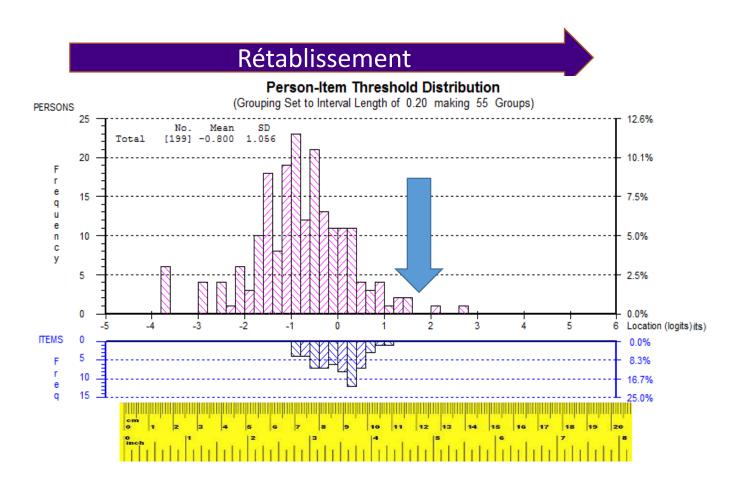
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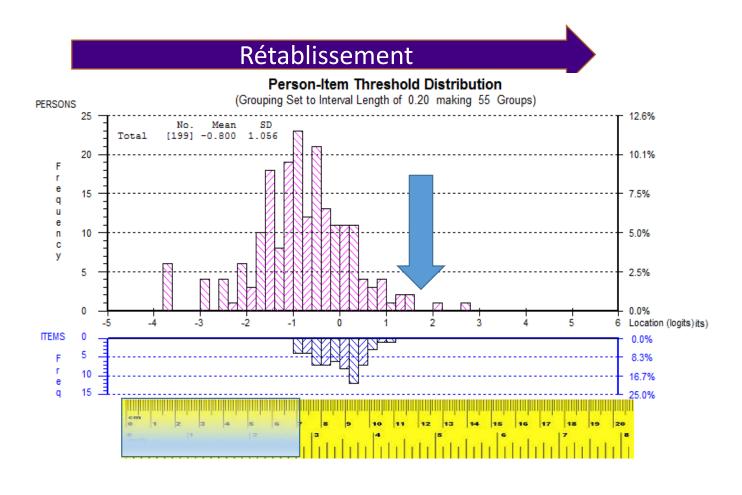


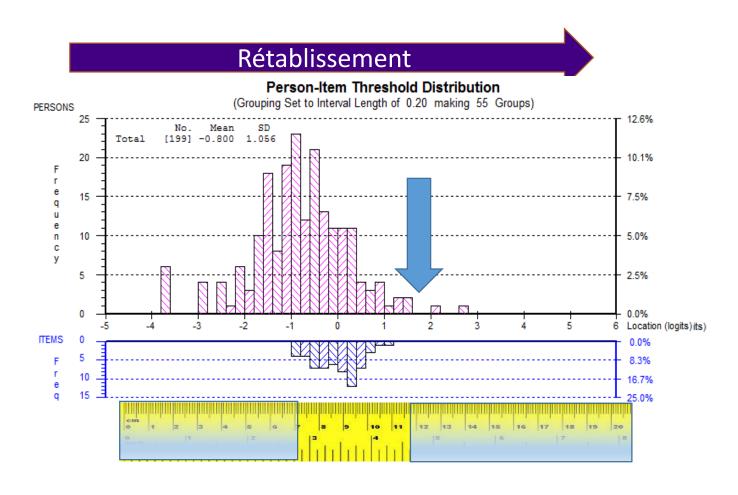
#### Rétablissement

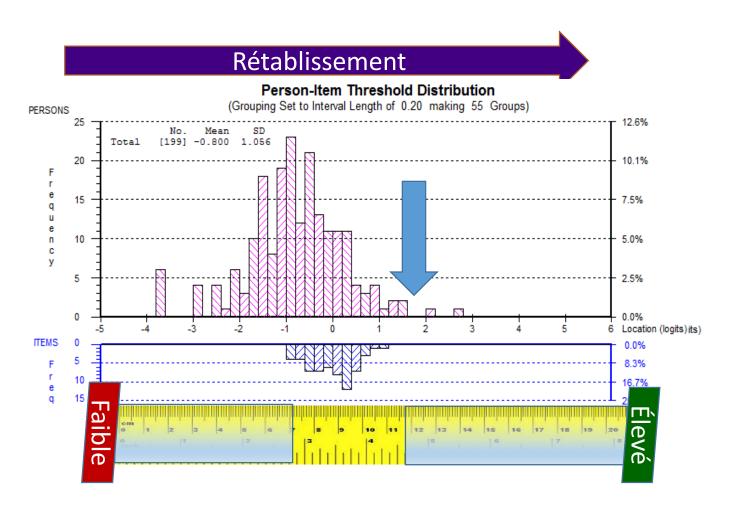




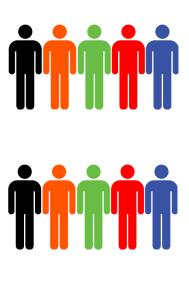


















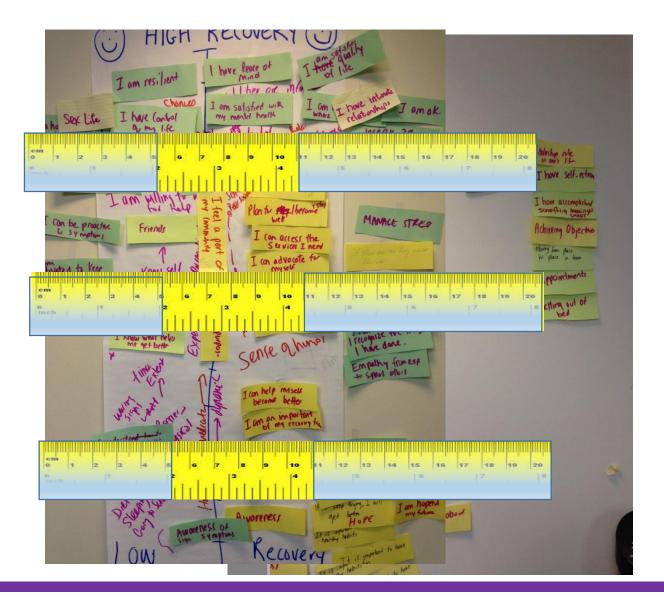


















# Phase 2 : Ensemble initial d'éléments de la MRRP

- Élaboration de 40 éléments (2 groupes de discussion, n = 19)
- Hypothèse a priori concernant l'ordre des éléments
- Mise à l'essai sur le nouvel échantillon (n = 106, logement communautaire)

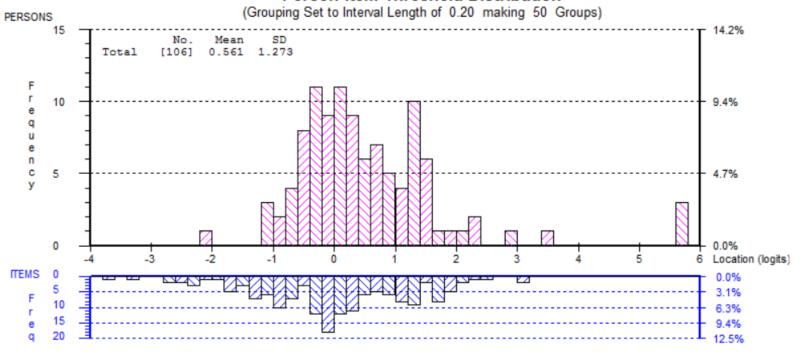
Rétablissement





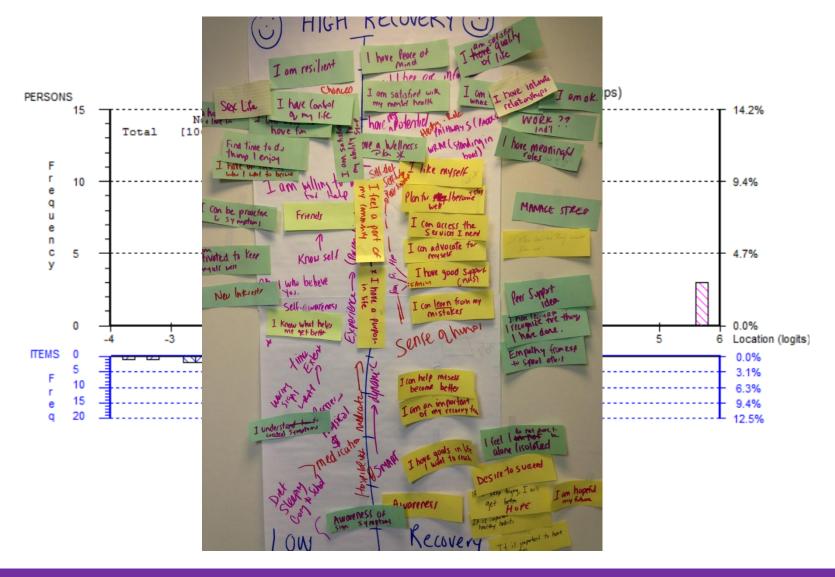


#### Person-Item Threshold Distribution





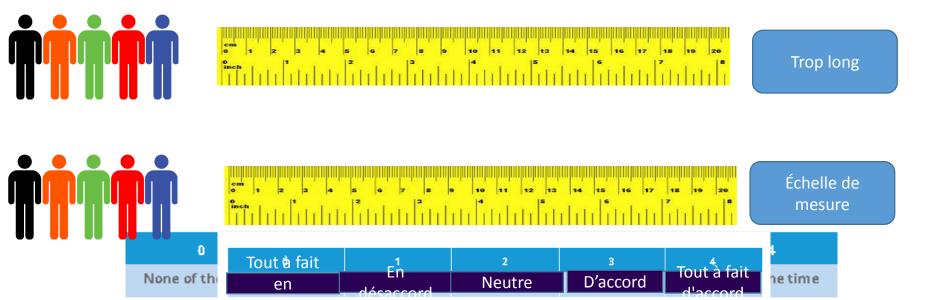


























Please take the time to fill in the following **questionnaire**.

There are 30 questions. The score for each question is as follows:

Based on your experiences in the **last week**, please indicate how often you have felt this way by selecting the option you most agree with.

0	1	2	3	4
None of the Time	25% of the time	50% of the time	75% of the time	All of the time

	QUESTIONS			RESPON!	SE	
1.	l am motivated to keep myself well	0	1	2	3	4
2.	I can access the health and social services that I need	0	1	2	3	4
3.	l am hopeful about my future	0	1	2	3	4
4.	l feel safe	0	1	2	3	4
5.	l sleep well	0	1	2	3	4
6.	Hike myself	0	1	2	3	4
7.	I have enough money to meet my basic needs	0	1	2	3	4
8.	l am happy	0	1	2	3	4
9.	l am driven by meaningful goals	0	1	2	3	4
10.	I can identify the early warning signs of becoming unwell	0	1	2	3	4
11.	l am confident	0	1	2	3	4
12.	l know what helps me stay well	0	1	2	3	4
13.	I have energy	0	1	2	3	4
14.	I have a purpose in life	0	1	2	3	4
15.	l accomplish the goals I set out for myself	0	1	2	3	4







Please take the time to fill in the following **que** There are 30 questions. The score for each qu

Based on your experiences in the **last week**, pyou have felt this way by selecting the option?

0	1	2	3	4
None of the Time	25% of the time	50% of the time	75% of the time	All of the time

0	1
None of the Time	25% of the time

	QUESTIONS
1.	I am motivated to keep myself well
2.	I can access the health and social servi
3.	l am hopeful about my future
4.	l feel safe
5.	l sleep well
6.	l like myself
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14.	I have a purpose in life
15.	I accomplish the goals I set out for my

QUESTIONS			RESPONS	SE .	
16. I have new interests	0	1	2	3	4
17. I have fun	0	1	2	3	4
18. I have an idea of who I want to become	0	1	2	3	4
19. I have good self-esteem	0	1	2	3	4
20. I am supported by my friends and family	0	1	2	3	4
21. I can manage stress	0	1	2	3	4
22. I can be an advocate for myself	0	1	2	3	4
23. I feel a part of my community	0	1	2	3	4
24. I like the place that I live in (house, apartment, etc)	0	1	2	3	4
25. I am respected by others	0	1	2	3	4
26. I contribute to my community	0	1	2	3	4
27. I spend my day doing the things that I enjoy	0	1	2	3	4
28. I have control over my life	0	1	2	3	4
29. I am satisfied with my intimate relationships	0	1	2	3	4
30. I have peace of mind	0	1	2	3	4
TOTAL SCORE/120 ADJUSTED SCORE = TOTAL SCORE			RE/4		

0 1 2 3 4





Please take the time to fill in the following questionnaire.

There are 30 questions. The score for each question is as follows:

Based on your experiences in the **last week**, please indicate how often you have felt this way by selecting the option you most agree with.

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None of the Time	25% of the time	50% of the time	75% of the time	All of the time

	QUESTIONS			RESPON:	SE	
1.	l am motivated to keep myself well	0	1	2	3	4
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5.	l sleep well	0	1	2	3	4
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14.	I have a purpose in life	0	1	2	3	4
15.	l accomplish the goals I set out for myself	0	1	2	3	4

#### Personal Recovery Outcor

Please take the time to fill in the following questionnaire.

There are 30 questions. The score for each question is as follows

Based on your experiences in the **last week**, please indicate how you have felt this way by selecting the option you most agree with

0	1	2
None of the Time	25% of the time	50% of the ti

	QUESTIONS	23. I f	eel a part c	f my o
_		24. 11	ike the plac	e that
1.	l am motivated to keep myself well	25. la	ım respecti	ed by o
2.	I can access the health and social services that I need	26. lo	ontribute t	o my (
3.	l am hopeful about my future	27. Is	pend my d	av doi
4.	l feel safe		iave contro	
5.	l sleep well	29. la	ım satisfied	with
6.	l like myself	30. II	iave peace	of mir
7.	I have enough money to meet my basic needs	TOTAL	SCORE	/12
8.	l am happy	TOTAL	JCORE _	
9.	l am driven by meaningful goals	0	1	2
10.	I can identify the early warning signs of becoming unwell	0	1	2
11.	l am confident	0	1	2
12.	l know what helps me stay well	0	1	2
13.	I have energy	0	1	2
14.	I have a purpose in life	0	1	2
15.	l accomplish the goals I set out for myself	0	1	2

0	1	2	3	4
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QUESTIONS			RESPONS	SE .	
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4.	l feel safe	0	1	2	3	30.
5.	l sleep well	0	1	2	3	тот
6.	Hike myself	0	1	2	3	
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29. I am satisfied with my intimate relationships	0	1	2	3	4
30. I have peace of mind	0	1	2	3	4
TOTAL SCORE/120 ADJUSTED SCORE = TOTAL SCORE/4					RE/4

NOTE 11/30

Please take the time to fill in the following **questionnaire**.

There are 30 questions. The score for each question is as follows:

Based on your experiences in the **last week**, please indicate how often you have felt this way by selecting the option you most agree with.

0	1	2	3	
None of the Time	25% of the time	50% of the time	75% of the time	All of

						27. I spend
	QUESTIONS			RESPON!	SE	28. I have c
1.	l am motivated to keep myself well	0	1	2	3	29. I am sat
2.	I can access the health and social services that I need	0	1	2	3	30. I have p
3.	l am hopeful about my future	0	1	2	3	TOTAL SCOR
4.	l feel safe	0	1	2	3	4
5.	l sleep well	0	1	2	3	4
6.	l like myself	0	1	2	3	4
7.	I have enough money to meet my basic needs	0	1	2	3	4
8.	l am happy	0	1	2	3	4
9.	l am driven by meaningful goals	0	1	2	3	4
10.	I can identify the early warning signs of becoming unwell	0	1	2	3	4
11.	l am confident	0	1	2	3	4
12.	l know what helps me stay well	0	1	2	3	4
13.	I have energy	0	1	2	3	4
14.	I have a purpose in life	0	1	2	3	4
15.	l accomplish the goals I set out for myself	0	1	2	3	4

0 1			3	4
None of the Time	25% of the time	50% of the time	75% of the time	All of the time

QUESTIONS		RESPONSE					
16. I have new interests	0	1	2	3	4		
17. I have fun	0	1	2	3	4		
18. I have an idea of who I want to become	0	1	2	3	4		
19. I have good self-esteem	0	1	2	3	4		
20. I am supported by my friends and family	0	1	2	3	4		
21. I can manage stress	0	1	2	3	4		
22. I can be an advocate for myself	0	1	2	3	4		
23. I feel a part of my community	0	1	2	3	4		
24. I like the place that I live in (house, apartment, etc)	0	1	2	3	4		
25. I am respected by others	0	1	2	3	4		
26. I contribute to my community	0	1	2	3	4		
27. I spend my day doing the things that I enjoy	0	1	2	3	4		
28. I have control over my life	0	1	2	3	4		
29. I am satisfied with my intimate relationships	0	1	2	3	4		
30. I have peace of mind	0	1	2	3	4		
TOTAL SCORE/120 ADJUSTED SC				TAL SCO	RE/4		

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0	1	2	3	
None of the Time	25% of the time	50% of the time	75% of the time	All of

						27. I spend r
	QUESTIONS			RESPON!	SE	28. I have co
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2.	I can access the health and social services that I need	0	1	2	3	30. I have pe
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0	1	2	3	4
None of the Time	25% of the time	50% of the time	75% of the time	All of the time

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NOTE 11/30

Please take the time to fill in the following questionnaire.

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Based on your experiences in the **last week**, please indicate how often you have felt this way by selecting the option you most agree with.

0	1	2	3	4	
None of the Time	25% of the time	50% of the time	75% of the time	All of the time	

QUESTIONS		RESPONSE					
l am motivated to keep myself well		1	2	3	(4)		
t. I can access the health and social services that I need		1	2	3	4		
. I am hopeful about my future		1	2	3	(4)		
l feel safe		1_	2	3	4		
l sleep well		1	2	3	4		
l like myself		1	2	3	4		
I have enough money to meet my basic needs		1	2	3	4		
l am happy		1	(2)	3	4		
l am driven by meaningful goals		(1)	2	3	4		
. I can identify the early warning signs of becoming unwell		1	(2)	3	4		
l am confident	0	1	2	3	4		
l know what helps me stay well		1	2	3	4		
. I have energy		1	(2)	3	4		
. I have a purpose in life		1	2	3	(4)		
. I accomplish the goals I set out for myself		1	2	3	4		
	I am motivated to keep myself well I can access the health and social services that I need I am hopeful about my future I feel safe I sleep well I like myself I have enough money to meet my basic needs I am happy I am driven by meaningful goals I can identify the early warning signs of becoming unwell I am confident I know what helps me stay well I have energy I have a purpose in life	I am motivated to keep myself well  I can access the health and social services that I need  I am hopeful about my future  I feel safe  I sleep well  I like myself  I have enough money to meet my basic needs  I am happy  I am driven by meaningful goals  I can identify the early warning signs of becoming unwell  I am confident  I know what helps me stay well  I have energy  I have a purpose in life	I am motivated to keep myself well  I can access the health and social services that I need  I am hopeful about my future  I feel safe  I sleep well  I like myself  I have enough money to meet my basic needs  I am happy  I am driven by meaningful goals  I can identify the early warning signs of becoming unwell  I am confident  I know what helps me stay well  I have energy  I have a purpose in life	am motivated to keep myself well	I am motivated to keep myself well		

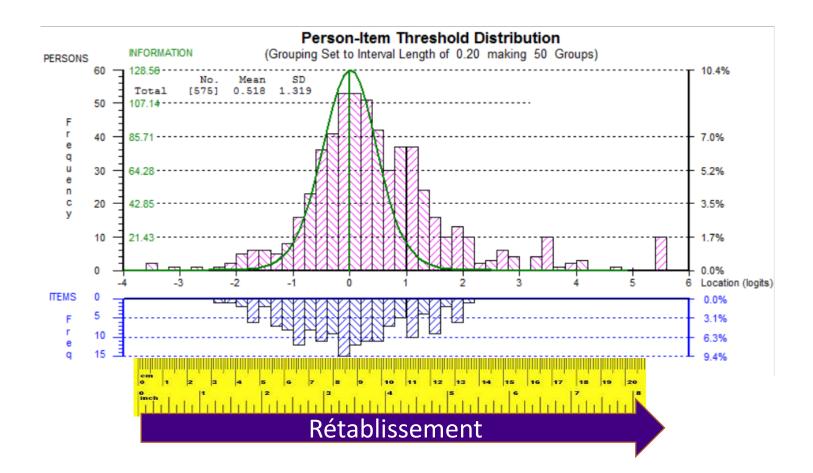
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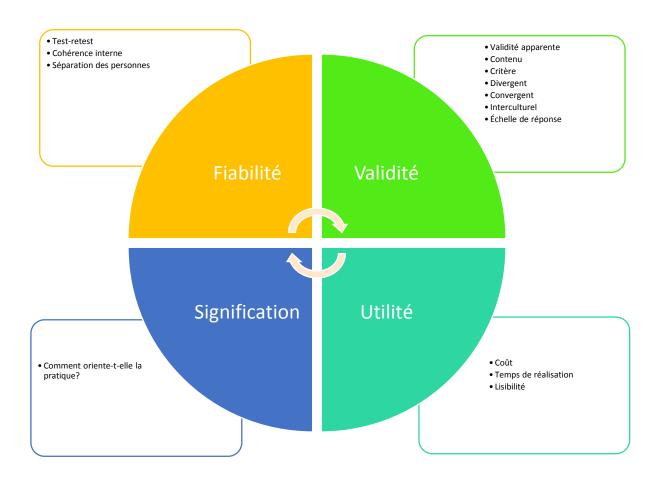
















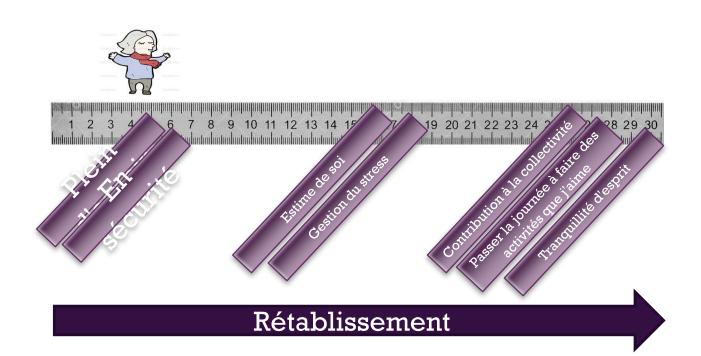


#### Rétablissement

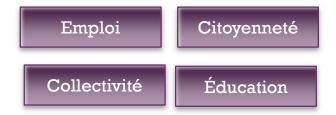


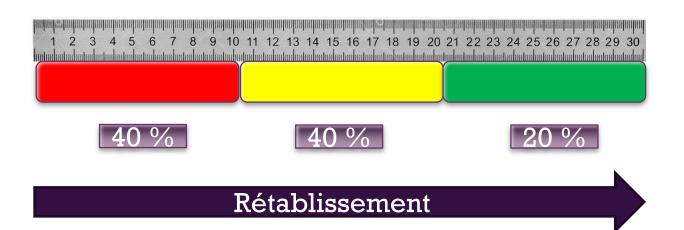
Rétablissement



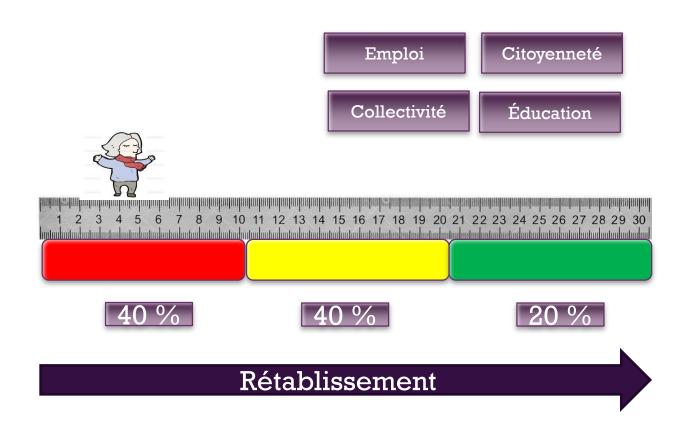


### Règle pour orienter le service?

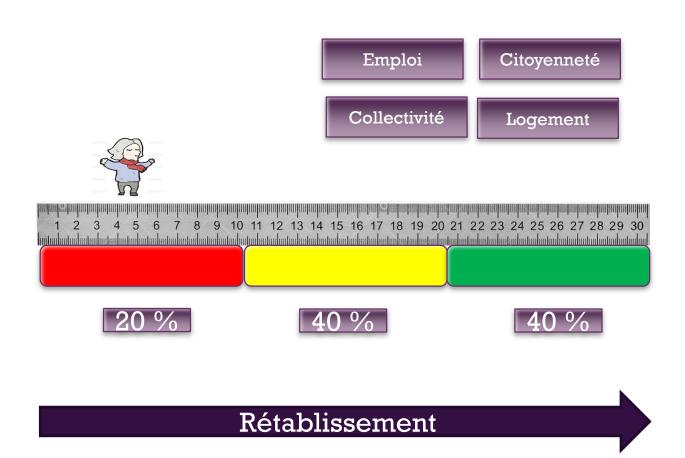


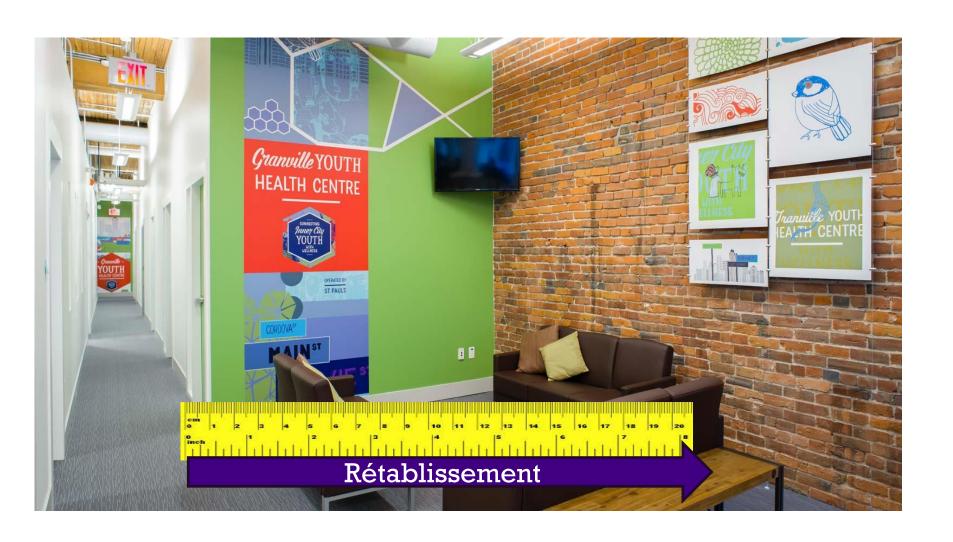


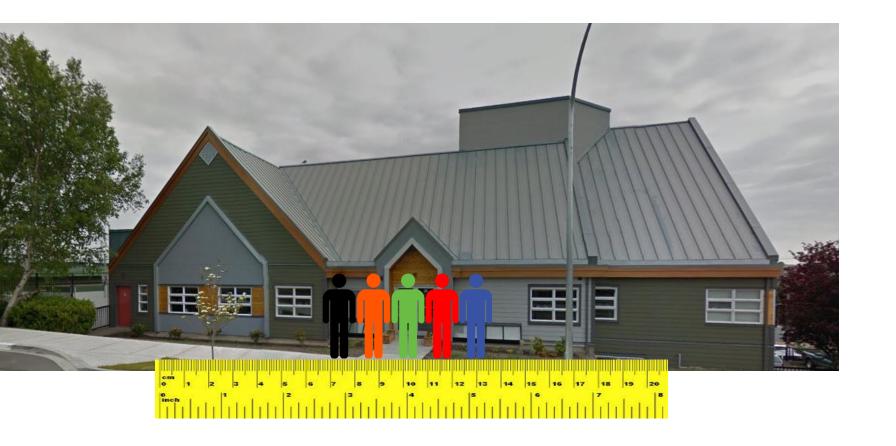
## Règle pour orienter le service?



### Règle pour orienter le service?







« Nous pouvons parler aux patients quant à l'étape où ils en sont, mais aussi réfléchir à ce que sont nos buts en matière de services et comment nous pouvons établir des plans pour aider les clients à y arriver. Nous pouvons également parler de la mesure et de l'importance d'offrir des soins sur un continuum, plutôt qu'offrir seulement des services en contournant les crises. »



« La MRRP nous a permis de cerner une asymétrie dans nos services.

Nous offrons un important soutien aux personnes vulnérables en crise, mais bon nombre de nos patients ont souligné la nécessité d'offrir davantage d'occasions pour établir des buts, mettre en œuvre ces buts, et atteindre un niveau plus élevé de citoyenneté dans leurs collectivités. Nous devons chercher à obtenir des résultats et des services qui se situent à l'extrémité la plus haute de la règle. »



« Je peux aller voir mon médecin et lui dire que j'ai une note de 17 sur la règle du rétablissement et que je veux obtenir une note de 23, et qu'il faut établir un plan pour que je puisse l'obtenir. »



« Cet outil m'a fait réfléchir. Je pense à la personne que je veux être et comment je peux demander de l'aide à mon équipe. Cet outil m'aide à voir que je suis plus qu'une simple maladie. J'ai des objectifs et je dois bien comprendre ce qu'ils sont et comment je peux demander de l'aide. »



« Il importe peu que je parle de mon rétablissement ou de ma santé. La règle permet de montrer à mon médecin que la note 0 représente mon pire état de santé et que la note 30 représente mon état de santé idéal. Chez le médecin, je peux parler de mon état de santé idéal et trouver des façons de remonter la règle. Je ne suis pas toujours obligé de parler de ce qui est invalidant ou de ce qui me rend fou. Je suis plus qu'un fou. Je suis une personne ayant des buts qui veut remonter la règle. »











## Pour recevoir une copie gratuite de la MRRP, communiquez avec

Skye.barbic@ubc.ca



skye\_barbic



Skye Barbic







# Prochain webinaire sur la pratique axée sur le rétablissement

Date: Le jeudi 19 janvier 2017, de 13 h à 14 h 30 (HNE)

Pour partager ou regarder de nouveau ce webinaire, visitez : http://www.mentalhealthcommission.ca/Francais/focus-areas/retablissement





## Merci!

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#### #mhcchopelives

■ @MHCC\_ f /theMHCC

**Skye Barbic,** professeure adjointe, département des sciences professionnelles et de l'ergothérapie, faculté de médecine, UBC

**Mimi Rennie,** gestionnaire du programme des services par les pairs, division Vancouver-Fraser de l'ACSM